

New Product Announcement

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Remote Diagnostic Program (RDP)

November 1, 2015 – Rochester, New York, USA – ORMEC is pleased to announce a new support service for ORMEC products. The Remote Diagnostic Program or RDP provides ORMEC’s customer’s secure remote access of their ORMEC based products by ORMEC System and Support Engineers

RDP starts with connecting your ORMEC installed products to the eWON® Industrial VPN Router. Linked with eWON’s cloud based Server and Maintained by ORMEC means that an ORMEC support engineer is simply a click of the mouse away.

Options include either connection to your company’s LAN or WiFi network, or for remote locations, a cellular connection.

Without having to await the arrival of or incur the additional cost of Travel and Living Expenses, an ORMEC Service or Systems Engineer will be able to Troubleshoot Errors; Diagnose problems and even update application specific software.

The eWON Industrial VPN Router provides access to the ORMEC Control system only, protecting your company’s internal network as well as well as preventing unauthorized access to the ORMEC System.

An authorized representative of the customer must always be present at the equipment to initialize ORMEC’s access for monitoring any changes that are made to the ORMEC system including but not limited to the SMLC & Orion Controls; XS-Series Indexer Drives and ORMEC HMI application software and/or firmware.

Included with the initial purchase, is a two year subscription for connection. Renewal contracts in 1, 2 and 5-years totals are also available.

Part Numbers and Pricing are as follows:

ORMEC Part Number	ORMEC Description	List Price
RDP-C131-E	Industrial VPN LAN Router with 3 port Ethernet switch 2-year Subscription	\$ 1,375.00*
RDP-C131-C	Industrial VPN LAN Router with 3 port Ethernet switch and Cellular CELLULAR SERVICE NOT INCLUDED 2-year Subscription	\$ 1,800.00*
RDP-C131-W	Industrial VPN LAN Router with 3 port Ethernet switch and WiFi. 2-year Subscription	\$ 1,675.00*
RDP-RNW-5	5-Year Renewal	\$ 600.00*
RDP-RNW-2	2-Year Renewal	\$ 300.00*
RDP-RNW-1	1-Year Renewal	\$ 175.00*

Table 1: Remote Diagnostic Program Part Number and Pricing. *Pricing does not include ORMEC engineering time

For information on which products can connect to the Remote Diagnostic Program, please contact ORMEC directly.

About ORMEC

ORMEC's industry experts provide motion control solutions in the aerospace, automotive, energy, medical, pharmaceutical, food and beverage, textile, paper, packaging, metal forming and converting industries. Our systems excel in the most demanding applications including packaging, converting, labeling, web and material handling, as well as general assembly and winding.

Our highly reliable motion control solutions integrate motion controllers, logic control, servo drives, servo motors, linear motors, actuators, HMIs, and I/O into cost-effective factory automation solutions. ORMEC provides application expertise and systems solutions for all types of motion control challenges and offers a team of Systems and Applications Engineers with over 80 years of motion control experience. The company continues to be a leader in the development of motion control solutions and technology, including being the first to introduce an industrial motion control system using a high-speed FireWire network.

For further information visit the ORMEC website at www.ormec.com.